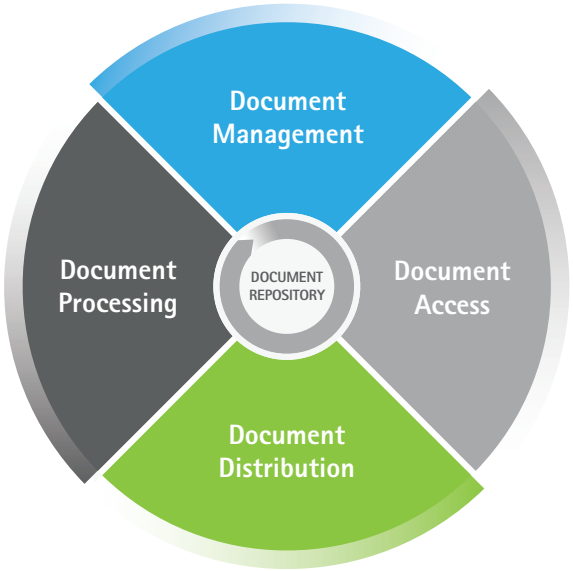
IMPROVING THE WAY WORK GETS DONE IN HEALTHCARE

Advanced Transcription Workflow Management for Healthcare

Winscribe Text is a document and workflow management system designed to address document production and distribution for hospitals, provider organizations, and medical transcription service organizations. When integrated to Winscribe Dictation, the process of document creation is significantly enhanced; utilizing Winscribe Dictation functionality for dictation and playback and then using Winscribe Text's text processing functionality for advanced transcription, distribution and document management.



Document Processing

'Production' is the core application of the Winscribe Text transcription system and provides productivity tools and integration features that significantly enhance the accuracy and productivity of the transcription process. Winscribe Text uses the industry standard for word processing, Microsoft Word.

Physicians dictate reports using the input device of their choice including telephones, Smart phones, PDAs, hand-held recorders, speech mikes or PCs. They can access and upload medical reports from home, remote offices, or anywhere internet access is available including from their iPhone, BlackBerry® or Windows Mobile.

Transcriptionists are able to monitor, manage, and produce transcribed medical records either in the office or remotely, with full integration to the Hospital Information and Patient Management Systems. Clinical Data Access provides a powerful, secure document inquiry and retrieval system for accessing transcribed patient reports across multiple facilities and departments.

The transcription process produces a medical document that must be reviewed, signed and distributed by the physician. Documents can be viewed remotely with a browser in a secure environment and the review process does not require Microsoft Word or a VPN for secure access.

With the eSignature feature, the document can be electronically signed by the physician in-house, at home, or virtually anywhere there is internet.

BENEFITS

- Better service levels to all stakeholders
- Electronic distribution, viewing and authentication streamlines distribution and review
- Fully integrated to Winscribe Dictation
- HL7 and HIPAA compliant

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Document Management

Extensive reporting functionality is available for productivity monitoring with user-defined criteria to monitor individual production and a Dashboard application is able to provide fast access to real time information.

Billing functionality provides an automated means to bill for services to Hospitals and Clinics or even departments based on line count or other parameters (i.e. faxes, 'stats'). Billing is customizable and can be tailored to meet the needs of each client.

A powerful and flexible tool exists to administer an incentive-based pay system for medical transcriptionists. The system supports up to 6 incentive "thresholds" (e.g. transcriptionists who transcribe more lines/hr earn additional pay) and multiple pay methodologies, and maintains all record-keeping and reporting required to properly administer an incentive program.

You can administer a continuous quality assurance program for medical transcription. The system streamlines the document selection/review process, provides objective measurements of user-defined criteria, records these measurements by transcriptionist and dates, and provides extensive reporting options by transcriptionist, department, and/or QA trends.

Document Access

Winscribe Text provides a secure document inquiry and retrieval system for accessing transcribed patient reports across multiple facilities and departments.

By tracking, reporting and storing information about events, Winscribe Text helps to address organizational compliance with consumer privacy requirements as defined by HIPAA which address authorization, authentication, alteration, and appropriate use. Confidentiality is not compromised with the ability to securely review and manage restricted and sensitive documents (e.g. Confidential, VIPs, Psych).

Winscribe Text's Multi-Site and Multi-Department capabilities provide transparent but secure access to patient records across multiple sites and departments when patients are seen at several locations.

Document Distribution

The distribution of reviewed documents is automated and offers a choice of options as well as distribution by batch, stat, or upon completion. Email provides a secure HIPPA-compliant alternative to printing and/or faxing reports. Fax provides an efficient means to distribute reports by fax to clinicians and providers who would prefer fax in place of, or in addition to, the paper copies of reports. File transfer is included to enable transcription services to securely distribute electronic copies of transcribed reports to clients via an FTP, or directly to a designated folder on the recipient's network. Finally print allows each client to define, administer, and customize any and all print processes.

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