

# WinScribe Version 3.8

## Summary of Key NEW Features and Benefits

WinScribe version 3.8 includes the following new features as well as a consolidation of other enhancements to version 3.7. Dictate easier, transcribe faster and get even better business results than before!



### WinScribe Mobility

#### Dictate on your BlackBerry or Nokia Smartphone!

WinScribe presents WinScribe for Smartphones and WinScribe for BlackBerry Smartphones. Record WinScribe jobs on your BlackBerry or Nokia Smartphone, and upload those jobs to the WinScribe Server.

- WinScribe for Smartphones has been specifically tested on the Nokia N95, however there are a number of phones in the Nokia range that will also operate (these are not directly supported by WinScribe).
- Both WinScribe for BlackBerry Smartphones and WinScribe for Smartphones are full-featured dictation applications which provide Insert/Overwrite functionality.
- WinScribe Pocket Author is part of the WinScribe Mobility Suite, and runs on Windows Mobile 5 and Windows Mobile 6 Classic. It enables authors to use their PDA to record and upload WinScribe jobs.

### WinScribe Workflow

#### Enhanced Escalation and Workflow

- Job Workflow – When jobs enter a typist group they can be re-directed to an alternative typist group, or directly into a typist's personal queue
- Job Escalation – When jobs have waited in a typist group or typists personal queue for longer than a specified period of time they can be moved to an alternative typist group, or directly into a typist's personal queue

These two new features can be used in combination, so that a job that has had its workflow adjusted can also be escalated at a later time.

#### How you can use this new functionality:

- To redirect jobs sent to a typist group directly to an author's preferred secretary. (Useful for imported jobs or situations where the author does not wish to choose the secretary).
- To redirect jobs to after-hours typing groups.
- To return incomplete jobs from after-hours typing groups back to preferred secretaries.
- To escalate jobs that have been waiting for transcription for an extended period of time.
- To notify typists by e-mail when they receive a priority job.
- To redirect jobs to typist groups that have available typists.
- To notify managers, authors or typists by email when jobs have been waiting too long for transcription.

*"The biggest benefit by far is the routing. Office managers are able to easily move jobs to overflow word processors in times of heavy workflow and sick days. We process over 800 dictation jobs each week and have yet to lose a single job."*

Brian Barry,  
Workstation  
Service Manager,  
Hinshaw &  
Culbertson LLP.

### Consolidated Licensing

#### Simplified, consolidated licensing of all WinScribe products

With v3.8 all product licensing is now coordinated through the WinScribe License Server. The old System Code/Registration Code process will no longer exist, however you will still need your System Code when upgrading a v3.7 or earlier site to v3.8.

## Retrieve Completed Jobs using Typist Job Manager

The new Typist Job Manager application provides added functionality for typists.

The Typist Job Manager enables typists to retrieve their completed jobs by moving them back into their local queue. (The My Personal Jobs queue in WinScribe Internet Typist).

## Configure Devices using WinScribe Importer

### Philips Configuration

Using WinScribe Importer, users can now configure the device keywords in the Philips DPM9600.

WinScribe Importer also allows users to choose whether to import all files from a Philips device or just those that have been marked as finished using the EOL button on the device.

### Grundig Configuration

Using WinScribe Importer, users can now configure the list of Authors and Work Types in Grundig devices.

### Olympus Configuration

Using WinScribe Importer, users can now configure the list of Authors and Work Types in the Olympus DS-5000 device.

*What we really like about WinScribe is the ease in which we can add users and expand with minimal costs and effort."*

Stacy Sparks,  
RIS Administrator,  
Baptist Medical  
Center South

## Easier Installation

### Your users can install WinScribe Importer over the Web

WinScribe's Web Setup page now provides a link for installing the Importer. Your system administrator can define whether users install the Importer as an application or a Windows Service.

## Greater Platform Support

- All WinScribe applications can be installed on all versions of Windows Vista (except Home Basic).
- All WinScribe applications can be installed on Windows Server 2008.
- WinScribe server technology operates on 64-bit operating systems in 32-bit emulation mode.
- WinScribe server technology operates on VMware and Microsoft Virtual PC/Server. (But keep in mind that many hardware devices do not support virtual machine environments).
- WinScribe Citrix Client Connector operates on Citrix ICA Client v10.2.
- All WinScribe .NET applications have been converted to use .NET v2.0.

## Automatic File Upload from Digital Portable Devices Over Citrix and Terminal Services

When a Terminal Services or Citrix session to the server has been established on a client machine and the WinScribe Author, WinScribe Internet Author or WinScribe Internet Typist is running in this session, audio files found on digital portables connected to the client machine will be automatically transferred off the digital portable to the Terminal Services or Citrix Server.

For more information, visit:

[www.winscribe.com](http://www.winscribe.com)

Alternatively contact us via email: [sales@winscribe.com](mailto:sales@winscribe.com)



**dictate EASIER, transcribe FASTER, bottom line RESULTS**

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