

A photograph showing two business professionals in suits. One person is pointing at a laptop screen which displays a bar chart with an upward-trending line graph overlaid. The laptop is on a desk.

Winscribe Reporting

Product Description

Winscribe Reporting provides an effective solution for businesses to collect, track, analyse and report on their dictation and documentation processes.

Winscribe reports provides an overview of how well your dictation or speech recognition system is working for your company, who is using it well, who is not and whether your documentation processes are working effectively. In turn, your company is able to quickly take corrective measures to address performance issues and improve employee usage, when needed. Winscribe Reporting allows you to accurately measure staff workloads, output, billing and revenue generated through your Winscribe Dictation, Winscribe Speech Recognition or Winscribe Text system.



Quickly and easily manage data & create reports based on your business requirements

- » Choose from the convenient collection of reporting options included straight out of the box
- » Easily build your own reports on metrics you and your business care about most, and build your own customised reporting dashboard with the help of SQL Reporting Services and Microsoft Report Builder.
- » Get a quick overview of your authors' or transcriptionists' outputs, identify and remedy bottlenecks and evaluate staff performance.
- » Use advanced visualisation options, including maps, sparklines and databars.
- » Export reports to an Excel, Word, XML, CSV, MHTML, TIFF or PDF file.
- » Re-use existing reports or parts of reports as building blocks for creating new reports in a matter of minutes.

“The reporting functionality is brilliant! Within a matter of minutes you can assess what the legal assistants in remote offices are working on and distribute work to offices that have lighter workloads.”

Brad Shannon
Clark, Toop & Taylor

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Reports & Dashboards

Speech recognition accuracy	Author dictation speed
Speech recognition productivity	Transcription speed
Speech recognition installation	Log file changes
Dictation throughput	Disk usage
Author productivity detail	Call/Telephony usage
Typist productivity detail	Service manager dashboard
Typist performance	Department dashboard
Typing turnaround	Department performance
Typing complete/incomplete	Job status dashboard
Typing busy hour	Exception dashboard
Outsourcing performance	Document lifetime
Outsource companies KPI	Document due date KPI



Key Benefits



Graphical displays provide for ease of interpreting data



Schedule reports with minimal administrative requirements



Collate reports on one screen or run reports individually



Manage staff performance and reduce overtime costs



Manage organisational output reports



Robust data analysis and the ability to create custom reports