



MIRICK O'CONNELL

A T T O R N E Y S A T L A W

Winscribe Customer Testimonial

Mirick O'Connell Improves Their Dictation Workflow & Attorney Productivity with Winscribe

Mirick O'Connell selects Winscribe Dictation and Winscribe Professional for mobile devices to improve the firm's dictation and documentation processes.

Mirick O'Connell is a prominent New England law firm that counsels leading corporations and individuals across a wide range of industries. They pride themselves on providing outstanding service to clients, with practical and cost-effective approaches to problem solving. To help reach their business goals and build upon their excellent service to clients, Mirick O'Connell looks to the best available legal technology to assist their firm in streamlining their operations.

Prior to Winscribe, Mirick O'Connell was using a mixed bag of dictation technologies and hardware. After recognizing that this basic digital dictation system was not meeting the firm's needs, they began to research solutions that would help improve the efficiency of their dictation process, unify their workflow, and allow for powerful mobile dictation and documentation options. It was critical for their team to introduce a centralized and unified system that supported their existing hardware, worked in a Citrix environment, and enabled remote working.

After meeting with Winscribe at the International Legal Technology Association's (ILTA's) annual conference and evaluating a number of different offerings, a successful proof of concept took place; and Winscribe was selected for best meeting their needs.

Winscribe was selected due to their ability to support the following:

- Citrix XenApp 6.x and Windows Terminal Services
- Legacy Philips 9600 digital portable recorders
- Legacy Philips LFH 0201-90B USB transcription foot pedals
- Speech recognition

Key areas of improvement Mirick O'Connell expects with the implementation of their Winscribe Dictation system include:

- The delivery of a unified system that accelerates dictation workflow
- Centralized management that reduces help desk resource needs
- The elimination of antiquated hardware and dongles

- The ability to work remotely using mobile devices
- Having a reliable business continuity solution for dictation/transcription that reduces manual processes

To learn more about Winscribe's suite of speech productivity solutions for legal professionals, including digital dictation, transcription, speech recognition and workflow management, please visit www.winscribe.com.

About Mirick O'Connell:

With more than 60 lawyers and professionals and offices in Worcester, Westborough and Boston, Mirick O'Connell counsels New England's leading corporations — private and public — and individuals across a wide range of industries. The firm is highly regarded for its work in such diverse fields as banking and finance, energy, healthcare, higher education, insurance, life sciences, manufacturing and technology.

Mirick O'Connell's attorneys combine uncompromising standards of service with practical and cost-effective approaches to problem solving, and they have the expertise to handle the most sophisticated and complex matters, while never losing sight of their first priority — the client. Learn more about Mirick O'Connell at www.mirickoconnell.com.

About Winscribe:

Winscribe is a world-leading provider of speech productivity technology supporting law firm and legal department requirements for digital dictation, transcription, speech recognition, mobile documentation and workflow management. Winscribe's software has been developed with the requirements of the legal profession in mind, and it empowers lawyers to use their voice to quickly and easily create documentation, enter data into third-party applications, and communicate with clients faster, less expensively, and more efficiently.

Winscribe has offices in the United States, United Kingdom, New Zealand, Australia and Switzerland – with sales partners in 25 countries and more than 350, 000 users worldwide. For more information, please visit www.winscribe.com.